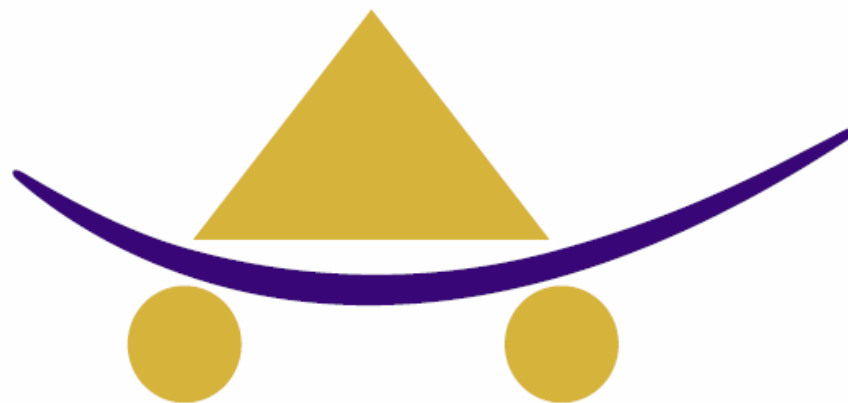


Profile of Indigenous Organisations and Projects.

(See main overview for full client and service profile)



Aha! Consulting

When will you have your next Aha! moment?

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Sample of work with Aboriginal Organisations

I have had the pleasure of working with Joel across a number of contexts and environments over the last few years, and in doing so I have found him to be exceptionally talented in being able to conceptualise and operationalise complex organisational change processes and strategic interventions within organisations/agencies.

Throughout his contact with Indigenous Psychological Services Joel has displayed a high level of cultural competence in his interactions with Aboriginal people and communities. It is of note that all Aboriginal people that Joel has worked with over this year have provided glowing reports of his respectful and mindful interactions as well as the quality of the service they were provided - this was high praise indeed.

Dr Tracy Westerman

(PG Dip Psych, M Psych, PhD)

Managing Director

Indigenous Psychological Services

STRONG FAMILIES

Stemming from the Gordon inquiry this model for engaging aboriginal families has no been running in the state for a number of years. Aha! Consulting has provided a number of strategic facilitation and training sessions for program coordinators. Aha! Consulting has also worked with the overarching monitoring committee (Participating departmental executives) to develop performance measure for the program.

DEPARTMENT OF AGRICULTURE – STATE NRM OFFICE

The State NRM Council hosted workshop to explore strategies to increase the engagement and participation of Indigenous people in NRM. This workshop include participants and Indigenous representatives from across the State. Aha! Consulting provided workshop design and facilitation services and developed the post workshop report for delivery to the Minster and NRM regional bodies.



DEPARTMENT OF LOCAL GOVERNMENT AND REGIONAL DEVELOPMENT - WILUNA

The Department has been given the lead role in developing a response to improving the quality of lives for Aboriginal people in Wiluna. Aha! Consulting has provided a range of facilitation services for this project ranging from internal planning to facilitation of stakeholder workshops. Stakeholder workshops, focused on engendering collaboration across a number of government departments.

DEPARTMENT OF LOCAL GOVERNMENT AND REGIONAL DEVELOPMENT – INDIGENOUS LOCAL GOVERNMENT COUNCILLORS TRAINING

In 2006, the Department decided to re-introduce training for regional Indigenous local government councils.

Aha! Consulting provided a range of services for this project:

- Assisting presenters to design and present their content (often dry legislative based information) in a manner that would engage aboriginal people.
- Facilitation of planning and linking sessions to ensure the content was well connected and building to meaningful outcomes.
- Conducting and collating workshop evaluations and reports.

The success of this workshop has lead to Aha! Consulting assisting with the same event in 2008.

BRINGING THEM HOME/ LNIK UP – STATE CONFERENCE. OFFICE OF ABORIGINAL HEALTH (WA) AND THE FEDERAL OFFICE OF ABORIGINAL AND TORRES STRAIGHT ISLANDER HEALTH (WA)

Aha! Consulting designed and facilitated a three day forum for Bringing Them Home and Link Up workers (mixed of Indigenous and non-indigenous staff).

This workshop included:

- Integration of a formal speaker into the session.
- The creation of break out sessions.
- Facilitation of group action planning.
- The delivery of activities to maintain the groups focus and energy levels of the three days.



MIRIUWUNG GAJERRONG CORPORATION

Based in Kununurra the Yawoorroong Miriuwung Gajerrong Yirrgeb Noong Dawang Aboriginal Corporation has been established to manage the settlement of the Ord Final agreement.

Aha! Consulting has been assisting the Governing Committee, Management Group and Ord Enhancement Scheme Committee, with governance training for the respective committee members.

OFFICE OF ABORIGINAL HEALTH (WA) AND OFFICE OF ABORIGINAL AND TORRES STRAIGHT ISLANDER HEATH (WA)

Aha! Consulting provided conference design, facilitation and training for the annual BTH/LINK up worker conference. This three day conference titled “working better together” focused on development of clinical skills, networking between staff and the overall program delivery.

OFFICE OF ABORIGINAL AND TORRES STRAIGHT ISLANDER HEATH (NSW)

In partnership with Indigenous Psychological Services, Aha! Consulting completed a review of the Bringing Them Home services across NSW. This review is looking at ways to develop the delivery of services and maximise outcomes for members of the stolen generation.

NYOONGAR PATROL

Aha! Consulting provided Governance training to the board of this successful Indigenous community run initiative. Since this training, Aha! Consulting has worked with staff and patrol volunteers.

PEEDAC Pty Ltd

Coordination strategic planning process for the corporation and it’s sister association Kaarta Moorda. Managing the project team through the consultation phase across 950 staff. Delivering planning workshops to both boards and assisting in the production of the strategic plan.

BRINGING THEM HOME AND LINK UP WORKER TRAINING

Provision of training to BTH Counsellors and Link up workers in WA and Queensland in the areas of community development and management development.



YAMATJI LAND AND SEA COUNCIL

Working with the Executive team to review of current performance and deliver a two day a planning event, based on these findings, for 18 senior staff.

INDIGENOUS PSYCHOLOGICAL SERVICES This private company delivers professional development and support services to organisational staff working with Aboriginal people (Mining companies, Government programs etc). Aha! Consulting completed an organisation review to assist this fast growing organisation maintain its focus, direction, long term viability as a business and effectiveness as a team.

DEPARTMENT OF INDIGENOUS AFFAIRS

Development of a report into the engagement practise of State Government with Indigenous communities. The report delivered key recommendations to developing the governance systems and abilities within Indigenous communities.

This report was developed for the Directors General Human services group and will be present to the Ministers of the respective departments.

BUSINESS PLANNING/ NETWORKING WORKSHOPS (Broome/Pinjarra/Kalgoorlie/Geraldton/Esperance)

Design and delivery of two-day workshops to Not-For-Profit organisation in the above areas.

INDIGENOUS GOVERNANCE DEVELOPMENT FORUM (Broome)

Invited guest to a forum designed to review the current strategies and services available to develop Indigenous governance in WA.

While in Broome, we conducted a governance development workshop to predominately indigenous groups in the region.

STRATEGIC PLANNING/ SUBMISSION WRITING WORKSHOPS (Broome/ Kununurra)

Design and delivery of two-day workshop on strategic planning and submission writing for Indigenous organisations in Kununurra



Who is Aha! Consulting

Joel Levin

Principal consultant

NLP Master Prac, Cert IAP2, Dip Training & Assessment;

Joel Levin is the principal consultant at Aha! Consulting and has 18 years experience working with or in a range of Sectors (Indigenous, Human Services, Planning, State Government, CALD, Environment, Commerce, Sports and Recreation, Education, Local Government, Arts, Aged Care, Health, Disabilities & Justice)

In the Organisational development sphere, Joel works with managers, committees and organisations across the state. His knowledge in the areas of organisational, governance and community development ensures the organisations remains the expert driver in their own destiny.

In the Community and Stakeholder engagement sphere, Joel works with clients, stakeholders and participants to design strategies and facilitate engagement session that deliver quality deliberation, transparent processes and meaningful results.

His organisational, engagement and facilitation skills stem from a background in counselling, training, community work and senior management. Joel was the Senior Training Consultant for the Department of Community Development, focusing on the development of their services and funded Not-For-Profit services. This passion for organisational, governance and management development was sparked from his own experience as Executive Officer of a youth organisation in Perth. Between 2001 and 2004 Joel established and managed the Not-For-Profit Development Unit for the WA Council of Social Service. The achievements of the unit have been recognised through a Community Services Industry award for the Development of Community Services (2002) and a Prime Minister's Community Business Partnership award in 2004. Since then Joel has been part of establishing the International Association of Public Participation WA Committee and is currently the state coordinator of this voluntary committee.

Joel has been a guest lecturer as part of the Masters program in Organisational Psychology run by Curtin University and has provided numerous presentations at conferences around the state.

His education and training background includes Certificate of IAP2 (international association of public participation), postgraduate studies in counselling and coaching, a Master Practitioner qualification in Neuro Linguistic Programming and has completed both the Cert IV Workplace training and assessment and the Diploma training and assessment systems. Joel is a member of the Psychotherapist and Counsellors Association of WA, the Australasian Facilitators Network and the International Association of Public Participation WA . In 2004 Joel become a fellow of Leadership WA, a program for emerging leaders in WA and in 2005 became a Judge for the State Governments Community Industry Services Awards.



Kim Brooklyn

Senior Consultant

B.A., Post Grad.Dip.Psych., MPsych

Kim has gained considerable experience during her 30 years working in government, not for profit and the private sector. With a career that started in nursing, Kim's career has evolved over the last 16 years to include a solid background in counselling, training and management.

Throughout her career and most especially over the past six years, Kim has actively engaged with individuals, families, communities, and organisations to determine the most meaningful, socially sustainable, and cost effective service/programs to best meet their identified needs.

Kim has specific experience in:

Training: Designing, developing and delivering training/education packages that are specific to a community/agency and or wider audience need. Examples include supervisor training, facilitation and engagement practices, whole of community suicide prevention, working effectively and appropriately with people with mental health problems, counselling skills (micro and macro), working with Indigenous people (counselling and community development), governance.

Consulting: With an emphasis on developing 'doable' plans, Kim works with agencies and consumers/stakeholders to identify existing strengths, areas for improvement, and using this information works with services/service providers to determine specific and general strategies to assist clients to achieve sustainable operational and service excellence. Examples of this work in 2007 includes organisation reviews and strategic/succession planning for ATLAS, Manna Industries, Tammin Alcoa Landcare Education Centre (TALEC).

Program Development: Design of state and community based service delivery models for both Indigenous and non-Indigenous services, modification of existing models to suit community and customer/client expectations; review and development of supervision models to assist rural and remote workers to achieve high quality service provision.

Research: Identification and utilisation of research methods to access both quantitative and qualitative information germane to a specific and/or general area of interest. Particular training and experience in the design, administration, scoring, and interpretation of questionnaires, and surveys. Experience in undertaking structured and semi structured interviews, focus groups and informal group facilitation; and also providing theoretical and practical explanations/frameworks for all of the above.

Direct Service Delivery: Psychological services to people from all walks of life (i.e. differing socio-economic status, cultural backgrounds, professional, para-professional and individuals and community).

Community Engagement: In the design and delivery of specific community services; in determining community concerns, expectations and requirements (and documenting same); and in accessing perceptions regarding specific issues.

Recent publications:

- Contributor: Garvey, D., (2007). *Indigenous identities in contemporary psychology: Dilemmas, developments, directions*. Thompson Nelson Australia Pty. Ltd., Melbourne Australia.
- Indigenous Psychological Services (2006) *NSW Review of Social and Emotional Wellbeing Services*



