

# Emotion and Engagement



## Overview

Whether you are driving a major infrastructure project or managing change within an organisation, this course will help you understand what triggers emotion in people, how it affects groups and how you can respond in a way that is constructive.

## Participants

- C-level executives
- Stakeholder and community managers
- Stakeholder and community engagement officers
- Change managers
- Project managers
- Project coordinators
- Strategic communications managers
- Communications officers
- Elected officials

## Learning Outcomes

- Identify triggers for emotional reactions
- Explore the impact reactions have on groups and how to minimise these
- Build resources for your own response to emotional reactions

## Duration

Two-hours, half-day or full day course

## Delivery Mode

Courses are delivered as either (1) In person face to face or (2) live in an online classroom. To maximise learning outcomes, delivery modes are not mixed.

## Course Option

Public course, in-house course

## Upcoming Dates

Please contact us at [admin@ahaconsulting.net.au](mailto:admin@ahaconsulting.net.au) for more information and to express your interest.

# Aha! Consulting

For more information or to make a booking  
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