

Facilitation Skills



Overview

The scene is set and you are getting ready to walk into a room full of people with varying views, opinions and emotions about the topic under discussion ... are you ready to facilitate?

- Will you be able to get people talking with each other rather than at each other?
- How will you keep them on track?
- Have you allowed enough time to get to the end point?
- Have you selected the right group processes?

This one-day workshop develops a deeper understanding of key dynamics of facilitation (the group, the facilitator, the issue and the process you will use) and how they come together in the session. This workshop is a practical exploration of tools, techniques and strategies to assist groups to arrive at an outcome. The day will be interactive and designed to ensure the strategies discussed are practically understood and not just theories.

Participants

- C-level executives
- Stakeholder and community managers
- Stakeholder and community engagement officers
- Change managers
- Project managers
- Project coordinators
- Strategic communications managers
- Communications officers
- Elected officials

Learning Outcomes

- Understand role of the facilitation and the facilitator
- Identify how the four key tasks of the facilitator support effective group decision making and consultation
- Understand how to build credibility and the contract with the client and participant group
- Identify techniques that assist with different facilitated outcomes, e.g. group forming, prioritisation, visioning, staying on track and participant management
- Design a session to achieve the desired outcomes and context

Duration

Full day

Delivery Mode

In person face to face

Course Option

Public course, in-house course

Upcoming Dates

Please contact us at admin@ahaconsulting.net.au for more information and to express your interest.

Aha! Consulting

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